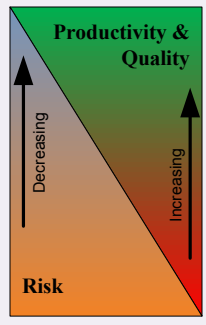
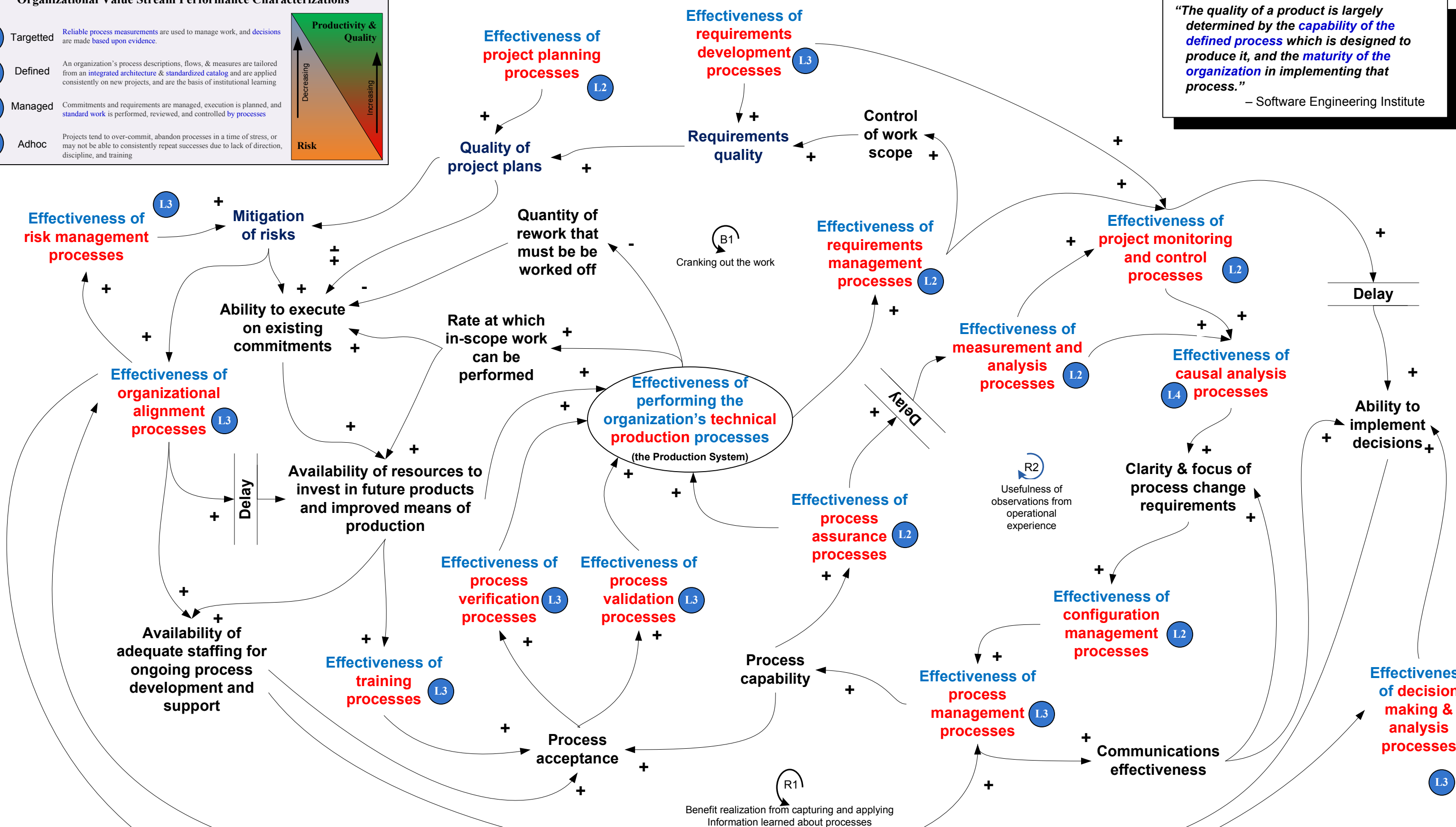


Organizational Value Stream Performance Characterizations

- L4 Targetted** Reliable process measurements are used to manage work, and decisions are made based upon evidence.
- L3 Defined** An organization's process descriptions, flows, & measures are tailored from an integrated architecture & standardized catalog and are applied consistently on new projects, and are the basis of institutional learning
- L2 Managed** Commitments and requirements are managed, execution is planned, and standard work is performed, reviewed, and controlled by processes
- L1 Adhoc** Projects tend to over-commit, abandon processes in a time of stress, or may not be able to consistently repeat successes due to lack of direction, discipline, and training



"The quality of a product is largely determined by the capability of the defined process which is designed to produce it, and the maturity of the organization in implementing that process."
 – Software Engineering Institute



Process Improvement Concepts of Operation - the 'Inner Loop' drivers of organizational performance

Core disciplines protect against common process failure modes, focus improvement efforts on highest leverage areas, and provide key performance indicators for sustainable improvements.